

HRV / ERV INSTALLATION AND OPERATION INSTRUCTIONS



RHRV-C100P NF

Polypropylene Core

RERV-C100 NF Enthalpy Core

Mini Series

Model:

RHRV-80 P Polypropylene Core

> RERV-80 Enthalpy Core

Compact Series

Model:

RHRV-C100A Aluminum Core

RHRV-C100P

Polypropylene Core

RERV-C100 Enthalpy Core

Maxum Series

Model: RHRV-S200A

Aluminum Core

RHRV-S200P Polypropylene Core

RERV-S200 ES Enthalpy Core



RHRV-120P ES

Polypropylene Core



Polypropylene Core



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Field Balancing Ports

IMPORTANT SAFETY INSTRUCTIONS READ AND SAVE THESE INSTRUCTIONS

🛆 WARNING 🛆

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY, OBSERVE THE FOLLOWING:

- 1. Read all the instructions carefully before installation, operation or maintenance of the unit. Failure to comply with instructions could result in personal injury and/or property damage.
- 2. Installation of the unit and the corresponding electrical wiring must be done by a qualified person and be in accordance with all municipal and national electrical codes and pertinent industry standards should be verified before installation.
- 3. Use this unit only in the manner intended by the manufacturer. If you have any questions, contact the manufacturer.
- 4. Moving Parts, Disconnect Power supply before opening. ensure that all the nuts and screws are securely fastened before restarting the unit.
- 5. Before servicing or cleaning the unit, switch power off at service panel and lock the service disconnecting means to prevent power from being switched on accidentally. When the service disconnecting means cannot be locked, securely fasten a prominent warning device, such as a tag, to the service panel.
- 6. When cutting or drilling into wall or ceiling, make sure that you do not damage electrical wiring and other hidden utilities.
- 7. To reduce the risk of fire, use only metal ductwork. Do not use any accessories not recommended by the manufacturer.
- 8. When performing installation, servicing or cleaning these unit, it is suggested to wear safety glasses and gloves.
- 9. Do not use this unit for commercial purpose.
- 10. For residential use onlyThe unit must be grounded.
- 11. Do not install in a cooking area.
- 12. This unit is not designed to exhaust combustion and/or dilution air for fuel burning appliances.

- 1. Turn the unit OFF during construction or repair to avoid filter blockage.
- 2. Exhaust air outside Do not intake / exhaust air into spaces within walls, crawl spaces, garage, or into attics.
- 3. Unit has to be installed in accordance to National and Local Building Code.
- 4. When leaving house for a long period of time (more than two weeks), a responsible person should check if unit operates adequately.
- 5. Published efficiencies are based on balanced air-flows on supply and exhaust.

PACKAGING INSPECTION

Open the box and check to make sure all the parts and accessories are present and in good condition. If you find any parts missing or any shipping damage please contact factory or our distributor immediately.

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Parts List

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Drain Pipe

Built-in by Factory

Motorized damper spring return 120V

Motorized Damper Spring return



9331

9362

9363

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| Deference | Description | Port no | RHRV-C100A | RHRV-C100P | RERV-C100 |
|-----------|---|----------|------------|------------|-----------|
| Reference | Description | Part no. | QTY. | QTY. | QTY. |
| 1 | HRV / ERV - lid, Pan Assembly | 9315 | 1 | 1 | 1 |
| 2 | Polypropylene collar 5" Dia. | 014043C | 2 | 2 | 2 |
| | Aluminum Core | 9312 | 1 | n/a | n/a |
| 3 | Polypropylene Core | 9313 | n/a | 1 | n/a |
| | Enthalpy Core | 9314 | n/a | n/a | 1 |
| 4 | Filter 7" x 12" (MERV - 4) | 9358 | 2 | 2 | 2 |
| 5 | Temperature Sensor | 9326 | 1 | 1 | 1 |
| 6 | 5" Polypropylene Backdraft Dampe | r 014043 | 2 | 2 | 2 |
| 7 | Blower - Supply / Exhaust | 9360 | 2 | 2 | 2 |
| 8 | Adjustable Door Latch | 9319 | 1 | 1 | 1 |
| 9 | Drain Spout Assembly | 9320 | 2 | 2 | 2 |
| 10 | Core Locking Bracket | 9321 | 1 | 1 | 1 |
| 11 | Core Locking Nut | 014016 | 1 | 1 | 1 |
| 12 | Safety Switch | 9322 | 1 | 1 | 1 |
| 13 | Main control Board | 9361 | 1 | 1 | 1 |
| 14 | Main Control Board Bracket | 9355 | 2 | 2 | 2 |
| 15 | Door Hinges | 9328 | 1 Set | 1 Set | 1 Set |
| 16* | Mounting Brackets | 011135 | 4 | 4 | 4 |
| 17* | "T" Connector | 9330 | 1 | 1 | 1 |
| 18 | Webbing/Brackets/Ladder Locks | 9332 | 2 Sets | 2 Sets | 2 Sets |
| 19* | Chains/Springs/Brackets | 9354 | 1 Set | 1 Set | 1 Set |
| 20* | Drain Pipe | 9331 | 1 | 1 | 1 |
| 21* | Motorized damper spring return 120V | 9362 | 1 | 1 | 1 |
| 22* | Motorized Damper Spring return Built-in by Factory | 9363 | 1 | 1 | 1 |



| D-6 | | Deuture | RHRV-C100P NF RERV-C100 N | | |
|-----------|---|----------|---------------------------|--------|--|
| Reference | Description | Part no. | QTY. | QTY. | |
| 1 | HRV / ERV - lid, Pan Assembly | 9315 | 1 | 1 | |
| 2 | Polypropylene collar 5" Dia. | 014043C | 2 | 2 | |
| 3 | Polypropylene Core | | 1 | n/a | |
| 5 | Enthalpy Core | 9314 | n/a | 1 | |
| 4 | Filter 7" x 12" (MERV - 4) | 9358 | 2 | 2 | |
| 5 | Temperature Sensor | 9326 | 1 | 1 | |
| 6 | 5" Polypropylene Backdraft Damper | 014043 | 2 | 2 | |
| 7 | Blower - Supply / Exhaust | 9317 | 2 | 2 | |
| 8 | Adjustable Door Latch | 9319 | 1 | 1 | |
| 9 | Drain Spout Assembly | 9320 | 2 | 2 | |
| 10 | Core Locking Bracket | 9321 | 1 | 1 | |
| 11 | Core Locking Nut | 014016 | 1 | 1 | |
| 12 | Safety Switch | 9322 | 1 | 1 | |
| 13 | Main control Board | 9361 | 1 | 1 | |
| 14 | Main Control Board Bracket | 9355 | 2 | 2 | |
| 15 | Door Hinges | 9328 | 1 Set | 1 Set | |
| 16* | Mounting Brackets | 011135 | 4 | 4 | |
| 17* | "T" Connector | 9330 | 1 | 1 | |
| 18 | Webbing/Brackets/Ladder Locks | 9332 | 2 Sets | 2 Sets | |
| 19* | Chains/Springs/Brackets | 9354 | 1 Set | 1 Set | |
| 20* | Drain Pipe | 9331 | 1 | 1 | |
| 21* | Motorized damper spring return 120V | 9362 | 1 | 1 | |
| 22* | Motorized Damper Spring return Built-in by Factory | 9363 | 1 | 1 | |



| Deferrere | Description | Port no | RHRV-120PES | RHRV-130PES |
|-----------|---|------------------|-------------|-------------|
| Reference | Description | | QTY. | QTY. |
| 1 | HRV / ERV - lid, PanAssembly | 9315ES | 1 | 1 |
| 2 | Polypropylene collar 5" Dia. | 014043C | 2 | 2 |
| 2 | Polypropylene Core (RHRV-130PES) | 9393 | - | 1 |
| 3 | Polypropylene Core (RHRV-120PES) | RHRV-120PES CORE | 1 | - |
| 1 | Filter 10 ½"x 12" (MERV - 4) (RHRV-130PES) | 9395 | - | 2 |
| | Filter 8"x 12" (MERV - 4) (RHRV-120PES) | 9395M | 2 | - |
| 5 | Temperature Sensor | 9326 | 1 | 1 |
| 6 | 5" Polypropylene Backdraft Damper | 014043 | 2 | 2 |
| 7 | Blower - Supply / Exhaust | 9317-ES | 2 | 2 |
| 8 | Adjustable Door Latch | 9319 | 1 | 1 |
| 9 | Drain SpoutAssembly | 9320 | 2 | 2 |
| 10 | Core Locking Bracket | 9321 | 1 | 1 |
| 11 | Core Locking Nut | 014016 | 1 | 1 |
| 12 | Safety Switch | 9322 | 1 | 1 |
| 13 | Main control Board | 9361ES | 1 | 1 |
| 14 | Main Control Board Bracket | 9355 | 2 | 2 |
| 15 | Door Hinges | 9328 | 1 Set | 1 Set |
| 16* | Mounting Brackets | 011135 | 4 | 4 |
| 17* | "T"Connector | 9330 | 1 | 1 |
| 18 | Webbing/Brackets/Ladder Locks | 9332 | 2 Sets | 2 Sets |
| 19* | Chains/Springs/Brackets | 9354 | 1 Set | 1 Set |
| 20* | Drain Pipe | 9331 | 1 | 1 |
| 21* | Motorized damper spring return 120V | 9362 | 1 | 1 |
| 22* | Motorized Damper Spring return Built-in by Factory | 9363 | 1 | 1 |

(1)

(7)

(4)

(2)

Q

Filter

(22)

model:

RHRV-S200A

Maxum Series

Aluminum Core

RHRV-S200P

Polypropylene Core

RERV-S200ES

Enthalpy Core

Optional Parts:

(17)

(18)

| <u>(14)</u> 3) | 14 |
|-------------------|----------|
| | 4 |
| | New ver |

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-21

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(13)

P/N# 6PIN 6-Pin harness (Provided with new version to wire timers/ Intermittent switch & Interlock with Furnace, Fan coil & ip)

| | (20) | States and | Old vers | sion New versi | on Furnace, Fan Heat pum |
|-----------|---|------------|------------|----------------|-----------------------------|
| Deference | Description | Destau | RHRV-S200A | RHRV-S200P | RERV-S200ES |
| Reference | Description | Part no. | QTY. | QTY. | QTY. |
| 1 | HRV / ERV - Lid, Pan Assembly | 9391 | 1 | 1 | 1 |
| 2 | Polypropylene Collar 6" Dia. | PBD6C | 2 | 2 | 2 |
| | Aluminum Core | 9392 | 1 | n/a | n/a |
| 3 | Polypropylene Core | 9393 | n/a | 1 | n/a |
| | Enthalpy Core | 9394 | n/a | n/a | 1 |
| 4 | Filter 10 1/2" x 12" (MERV - 4) | 9395 | 2 | 2 | 2 |
| 5 | Temperature Sensor | 9326 | 1 | 1 | 1 |
| 6 | 6"ø Polypropylene Backdraft Damper | PBD6 | 2 | 2 | 2 |
| 7 | Blower - Supply / Exhaust | 013070 | 2 | 2 | 2 |
| 8 | Adjustable Door Latch | 9319 | 1 | 1 | 1 |
| 9 | Drain Spout Assembly | 9320 | 2 | 2 | 2 |
| 10 | Core Locking Bracket | 9321 | 1 | 1 | 1 |
| 11 | Nut | 014016 | 1 | 1 | 1 |
| 12 | Safety Switch | 9322 | 1 | 1 | 1 |
| 13 | Main Control Board - Superior & Project | 9356 | 1 | 1 | 1 |
| 14 | Main Control Board Bracket | 9355 | 2 | 2 | 2 |
| 15 | Door Hinges | 9328 | 1 Set | 1 Set | 1 Set |
| 16 | Mounting Brackets | 011136 | 4 | 4 | 4 |
| 17* | " T " Connector | 9330 | 1 | 1 | 1 |
| 18* | Webbing/Brackets/Ladder Locks | 9332 | 2 Sets | 2 Sets | 2 Sets |
| 19* | Chains/Springs/Brackets | 9354 | 1 Set | 1 Set | 1 Set |
| 20* | Drain Pipe | 9331 | 1 | 1 | 1 |
| 21* | 120V Motorized spring return damper 6"ø | 9397 | 1 | 1 | 1 |
| 22* | Motorized damper spring return built-in 6"ø | 9398 | 1 | 1 | 1 |

6

(12)

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11) 9

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(20)

Wiring Diagram

Recently we modified our control board layout to provide easy wiring connections for timer switches/ Intermittent switch (low voltage) without accessing to our electrical box. Initially, some units may come with older version or newer version of Control Boards. But overall functionality of both type of boards are same.



Important Note:- When installing timers or time delay switches, make sure that they are for appropriate HRV/ERV models.

Wiring Diagram

Recently we modified our control board layout to provide easy wiring connections for timer switches/ Intermittent switch (low voltage) without accessing to our electrical box. Initially, some units may come with older version or newer version of Control Boards. But overall functionality of both type of boards are same.



Furnace / Fan-Coil / Heat Pump Interlock:

<u>//</u> W A R N I N G //

Never connect a 120 volt AC circuit to the terminals of the furnace/fan-coil/heat pump interlock (Standard Wiring). Only use the low voltage class 2 circuit.



For a furnace connected to a cooling system:

On some older thermostats, energizing the R and G terminals at the furnace has the effect of energizing Y at the thermostat and thereby turning on the cooling system. If you identify this type of thermostat, you must use the "Alternate Interlock Wiring".



HRV and ERV Typical Installations



Note: All HRV / ERV must be balanced in the field.

HORIZONTAL

- 32" clearance is recommended for cleaning of the core/servicing the unit. (use appropriate access door size)
- Dampers are installed for horizontal installation. For vertical installation both dampers have to be turned so they can open properly and close when there is any backdraft.
- Make sure no screw will interfere the function of the backdraft damper flaps while installing the duct work to the HRV/ERV.



HRV and ERV Typical Installations (cont'd)

Typical Installations of Single Vents & Access door



Drain Connection

During defrost cycle the HRV unit may produce some condensation and the water should flow into a nearby drain.

The HRV cabinet has pre-punched holes(two on side and one on the door) for the drain, in order to keep the drain pan intact, *hand tighten* the plastic drain spout to the unit using the gasket and nuts.

For Vertical installation

Cut two sections of ½" drain pipe and connect the other ends to the drain spout then connect to "T" connector. Connect a drain line and create a **P-trap** to prevent the unit from unpleasant odours from drain source. <u>Tape or fasten base to avoid any bends</u>.



Air Flow Balancing

Balancing Procedure

It is required to have balanced air flows in an HRV/ERV. The volume of air brought in from the outside must equal the volume of air exhausted by the unit while running at normal speed. If the air flows are not properly balanced, then:

- The HRV/ERV may not function at its maximum efficiency
- · A negative or positive air pressure may occur in the house or condo
- The unit may not defrost properly

Prior to balancing, ensure that:

- 1. All the HRV/ERV's components are in place and functioning properly.
- 2. All sealing of the ductwork system has been completed.
- 3. Set the unit to normal speed.
- 4. Air flows in branch to specific areas of the house should be adjusted first prior to balancing the unit.
- 5. After taking reading of both the stale air to the HRV/ERV duct and fresh air to the house duct, the duct with the lowerCFM reading should be left alone while the duct with the higher airflow should be slower down to match the lower
- reading by adjusting dial/speed controller on control board(see board layout on page-6). Return unit to appropriate fan speed for normal operation.

Pitot Tube Airflow Balancing

The following is a method of field balancing an HRV/ERV using a Pitot tube advantageous in situations when flow stations are not installed in the ductwork. Procedure should be performed with the HRV/ERV on normal speed.

The first step is to operate all mechanical systems on most desire speed, which have an influence on the ventilation system, i.e.the forced air furnace or air handler if applicable. This will provide the maximum pressure that the HRV/ERV will need to overcome, and allow for a more accurate balancing of the unit.

Drill a small hole in the duct (about 3/16"), three feet downstream of any elbows or bends, and one foot upstream of any elbows or bends. These are recommended distances but the actual installation may limit the amount of straight duct.

The Pitot tube should be connected to a magnehelic gauge capable of reading from 0 to 0.25 in. (0-62 Pa) or other digital airflow meter. The tube coming out of the top of the pitot is connected to the high pressure side of the gauge/meter and the tube coming out of the side of the pitot is connected to the low pressure or reference side of the gauge/meter.

Insert the pitot tube into the duct; pointing the tip into the airflow. For general balancing it is sufficient to move the pitot tube around in the duct and take an average or typical reading. Repeat this procedure in the other duct. Determine which duct has the highest airflow (highest reading on the gauge). Then slower down that motor speed by adjusting dial/speed controller on control board to match the lower reading from the other duct. The flows should now be balanced. Actual airflow can be determined from the gauge/metre reading. The value read on the gauge is called the velocity pressure and on the flow meter is called air velocity(FPM). The Pitot tube comes with a chart that will give the air flow velocity based on the velocity pressure indicated by the gauge. This velocity will be in either feet per minute or metres per second. To determine the actual airflow, the velocity is multiplied by the cross sectional area of the duct being measured.

Pitot tube and gauge



NOTE:

Place the magnehelic gauge on a level surface and adjust it to zero.

Air Flow Balancing (cont'd)



The accuracy of the flow reading will be affected by how close to any elbows or bends the readings are taken. Accuracy can be increased by taking an average of multiple readings as outlined in the literature with the Pitot tube.

Field Airflow Balancing for House (using balancing ports)



Field Airflow Balancing for House (Cont'd)

Model: RERV-80 (Mini)

| Differential Pressure Across the Core | | Supply Air | | Exhaust Air | |
|--|-----|------------|-----|-------------|-----|
| In.W.C. | Pa | CFM | L/s | CFM | L/s |
| 0.06 | 15 | 25 | 12 | - | - |
| 0.09 | 22 | 27 | 13 | 25 | 12 |
| 0.12 | 30 | 32 | 15 | 32 | 15 |
| 0.15 | 37 | 37 | 17 | 39 | 18 |
| 0.18 | 45 | 46 | 22 | 46 | 22 |
| 0.21 | 52 | 51 | 24 | 51 | 24 |
| 0.24 | 60 | 58 | 27 | 58 | 27 |
| 0.27 | 67 | 63 | 30 | 64 | 30 |
| 0.30 | 75 | 67 | 32 | 67 | 32 |
| 0.33 | 82 | 68 | 32 | 69 | 33 |
| 0.36 | 89 | 72 | 34 | 71 | 34 |
| 0.42 | 104 | 80 | 38 | 79 | 37 |
| 0.48 | 119 | 85 | 40 | 87 | 41 |
| 0.53 | 131 | 93 | 44 | 94 | 44 |
| 0.57 | - | - | - | 98 | 46 |
| | | | | | |

Model: RHRV-C100P (Compact)

| Differential Pressure Across the Core | | Supply Air | | Exhaust Air | |
|--|-----|------------|-----|-------------|-----|
| In.W.C. | Pa | CFM | L/s | CFM | L/s |
| 0.03 | 8 | 16 | 8 | 26 | 12 |
| 0.06 | 15 | 20 | 9 | 44 | 21 |
| 0.09 | 22 | 25 | 12 | 69 | 33 |
| 0.12 | 30 | 27 | 13 | 81 | 38 |
| 0.15 | 37 | 30 | 14 | 100 | 47 |
| 0.18 | 45 | 34 | 16 | 104 | 49 |
| 0.21 | 52 | 36 | 17 | 112 | 53 |
| 0.24 | 60 | 39 | 18 | 120 | 57 |
| 0.27 | 67 | 44 | 20 | 129 | 61 |
| 0.36 | 89 | 64 | 30 | - | - |
| 0.42 | 104 | 69 | 33 | - | - |
| 0.48 | 119 | 77 | 36 | - | - |
| 0.55 | 136 | 86 | 41 | - | - |
| | | | | | |
| | | | | | |
| | | | | | |

Model: RHRV-C100A (Compact)

| Differential Pressure Across the Core | | Supply Air | | Exhaust Air | |
|--|----|------------|-----|-------------|-----|
| In.W.C. | Pa | CFM | L/s | CFM | L/s |
| 0.03 | 8 | 30 | 15 | 30 | 15 |
| 0.04 | 10 | 37 | 18 | 49 | 23 |
| 0.06 | 15 | 54 | 26 | 63 | 30 |
| 0.08 | 20 | 63 | 30 | 70 | 33 |
| 0.10 | 25 | 74 | 35 | 75 | 35 |
| 0.12 | 30 | 81 | 38 | 81 | 38 |
| 0.15 | 37 | 90 | 43 | 102 | 48 |
| 0.18 | 45 | 102 | 48 | 112 | 53 |
| 0.21 | 52 | 114 | 54 | 118 | 56 |
| 0.25 | 62 | 123 | 58 | 128 | 60 |
| 0.27 | 67 | 129 | 61 | - | - |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |

Model: RHRV-80P (MINI)

| Differential Pressure Across the Core | | Supply Air | | Exhaust Air | |
|--|-----|------------|-----|-------------|-----|
| In.W.C. | Pa | CFM | L/s | CFM | L/s |
| 0.03 | 8 | - | - | 30 | 14 |
| 0.06 | 15 | - | - | 54 | 25 |
| 0.09 | 22 | - | - | 71 | 34 |
| 0.12 | 30 | 27 | 13 | 77 | 36 |
| 0.15 | 37 | 32 | 15 | 89 | 42 |
| 0.18 | 45 | 37 | 17 | 100 | 47 |
| 0.21 | 52 | 39 | 18 | - | - |
| 0.27 | 67 | 47 | 22 | - | - |
| 0.30 | 75 | 53 | 25 | - | - |
| 0.36 | 89 | 63 | 30 | - | - |
| 0.42 | 104 | 67 | 32 | - | - |
| 0.48 | 119 | 73 | 34 | - | - |
| 0.53 | 131 | 81 | 38 | - | - |
| 0.57 | 141 | 89 | 42 | - | - |
| 0.60 | 149 | 93 | 44 | - | - |
| | | | | | |

Model: RERV-C100 (Compact)

| Differential Pressure Across the Core | | Supply Air | | Exhaust Air | |
|--|----|------------|-----|-------------|-----|
| In.W.C. | Pa | CFM | L/s | CFM | L/s |
| 0.03 | 8 | 20 | 10 | 34 | 16 |
| 0.06 | 15 | 25 | 12 | 49 | 23 |
| 0.09 | 22 | 30 | 14 | 58 | 27 |
| 0.12 | 30 | 40 | 19 | 67 | 32 |
| 0.15 | 37 | 49 | 23 | 77 | 36 |
| 0.18 | 45 | 53 | 25 | 84 | 40 |
| 0.21 | 52 | 65 | 31 | 94 | 44 |
| 0.24 | 60 | 71 | 34 | 108 | 51 |
| 0.27 | 67 | 86 | 41 | 119 | 56 |
| 0.30 | 74 | 98 | 46 | - | - |
| 0.33 | 82 | 109 | 51 | - | - |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |

Model: RHRV-130P ES

| Differential Pressure Across the Core | | Supply Air | | Exhaust Air | |
|--|----|------------|-----|-------------|-----|
| In.W.C. | Pa | CFM | L/s | CFM | L/s |
| 0.03 | 8 | 28 | 13 | 38 | 18 |
| 0.06 | 15 | 38 | 18 | 58 | 27 |
| 0.09 | 22 | 50 | 24 | 87 | 41 |
| 0.105 | 26 | 56 | 26 | 95 | 45 |
| 0.12 | 30 | 62 | 29 | 102 | 48 |
| 0.135 | 34 | 72 | 34 | 115 | 54 |
| 0.15 | 37 | 81 | 38 | 128 | 60 |
| 0.165 | 41 | 87 | 41 | 142 | 67 |
| 0.18 | 45 | 92 | 43 | 156 | 74 |
| 0.195 | 49 | 95 | 45 | 163 | 77 |
| 0.21 | 52 | 98 | 46 | 170 | 80 |
| 0.24 | 60 | 118 | 56 | - | - |
| 0.27 | 67 | 133 | 63 | - | - |
| 0.30 | 74 | 151 | 71 | - | - |
| 0.33 | 82 | 158 | 75 | - | - |
| 0.36 | 89 | 173 | 82 | - | - |

Maintenance

Regular Maintenance

- 1. Turn the unit off and disconnect the power supply.
- 2. Unlatch the door and lift the door panel towards you, hold itfirmly and slide it to the left.
- 3. Clean the inside of the *door* and *drain pan* with a damp cloth to remove dirt and debris that may be present.
- 4. Clean the filters (twice a year)
 - -Remove thefilters.
 - Vacuum to remove most of the dust.
 - Wash with a mixture of warm water and mild soap. Rinse thoroughly and shakefilters to remove water and let dry.
- 5. Check the exterior fresh air supply hood:
 - Make sure there are no leaves, twigs, grass, ice or snow that could be drawn into the vent. **Partial blocking of this air vent could cause the unit to malfunction.**
- 6. Reassemble the components, Filters and Door (The door is secured when you hear a click.)
- 7. Reconnect the power and turn on the unit.

Annual Maintenance

Repeat steps 1 to 5 from the previous section and continue with the following steps:

1. Clean the HRV and ERV core:

- Removefilters
- Loosen the core locking bracket
- Remove the core, carefully grip ends of core and pull evenly outward
- *HRV Core* > remove dust using vacuum cleaner or rinse with cold water
 - > Soak and rinse the HRV core in warm soapy water
- ERV Core > remove dust using vacuum cleaner
- 2. Motors Maintenance Free, permanently lubricated



Do not use cleaning solution for the HRV/ERV core Do not use pressure washer on the HRV/ERV core Do not place the HRV/ERV core in dishwasher Do not use bleach or chlorine

- 3. Drain Tube and Drain Pipe -Inspect drain tube, drain pipe and "P" trap for blockage, mold or kinks. Flush with warm soapy water and replace if worn, bent or unable to clean.
- 4. Clean Duct Work if Required -Wipe and vacuum the duct once every year. The duct work running to and from HRV/ERV may accumulate dirt. You may wish to contact a heating / ventilation company to do this.
- 5. Cleaning the Fans -

HRV/ERV.Areduction in the airflow may also occur. In new construction this may result within thefirst year due to heavy dust and may occur periodically after that over time depending on the outdoor conditions.

unplug the HRV/ERV open the service door remove the core disconnect the fan motor wires remove the screws securing fan assembly pull the fan assembly out of unit check for any accumulation on the blades clean with a small brush if necessary: - scrub individual fan blades until clean - vacuum and wipe put the components back in place

reconnect the power supply and turn the unit back on.

Electrical shock hazard. Can cause injury or death. Before attempting to perform any service or maintenance, always disconnect the unit from its power source.

Note: Warranty will be void if regular/annual Maintenance is not performed as recommended and instructed above.

Troubleshooting

| PROBLEMS | POSSIBLE CAUSES | SOLUTIONS |
|---|--|---|
| 1.Airflow is low | HRV/ERV airflow improperly balanced filter clogged core obstructed exterior fresh air supply blocked damper is closed (if supplied) ductwork is restricting power supply low (Low Voltage) | have professional balancer or contractor balance the unit remove and cleanfilter remove and clean core remove and clean the blockage check damper inspect duct installation switch off the unit immediately and call the electrician to check the voltage |
| 2. Senses cold air from Supply | Exhaust hood outside the house is blocked HRV/ERV airflow improperly balanced outdoor temperature is extremely cold | remove the blockage and clean the hood have contractor balance the unit placement of furniture or closed doors is restricting the movement of air in the home install a duct heater |
| 3. Water in the bottom of HRV | - drain pans, drain tube, drain pipe and"P"trap are clogged | check for blockage and for kinks in line check connections make sure water drains properly |
| 4.Timer switch 20/40/60 minute / intermittent Switch light doesn't stay on | loose connection the switch may be defective turn off the HRV/ERV bracker | check connection replace the timer switch reset the main controller |
| 5. Unit is not defrosting properly | fresh air duct maybe frozen HRV/ERV airflow improperly balanced Temp. sensor maybe defective | check and remove the ice have professional balancer or contractor balance the unit replace the Temp. sensor |
| 6.All 3 LEDs of timer switch blinks | Control board reports error lost communication with main control board | refer to problem 4. check all wire connections on timer switch and main control board |
| 7. LED's on the Main Control board and the remote wall mountTimer Switch willflash 0.5 second On then 2 seconds Off then repeat the cycle | Exhaust fan open circuit: a) motor burned b) fan overheated | replace motor call technician (if possible replace fan) |
| 8. LED's on the Main Control board and the remote wall mountTimer Switch willflash 0.5 sec On/0.5 sec Off/0.5 sec On then 2 sec Off, then repeat the cycle | - damper obstructed - exhaust fan jam / over-current | check backdraft damper, no screw must interfere the function of the damper replace the fan |
| 9. LED's on the Main Control board and the remote wall mountTimer Switch willflash 0.5 sec On/0.5 sec Off/0.5 sec On/0.5 sec Off/ 0.5 sec On, then 2 seconds Off, then repeat the cycle | - Supply fan open circuit: a) motor burned b) fan overheated | replace motor call technician (if possible replace fan) |
| 10. LED's on the Main Control board and the remote wall mountTimer Switch willflash 0.5 sec On/0.5 sec Off/0.5 sec On/0.5 sec Off/ 0.5 sec On/0.5 sec Off/0.5 sec On then 2 seconds Off, then repeat the cycle | - damper obstructed - Supply Fan jam / over-current | check back-draft damper, no screw must interfere the function of the damper replace the fan |
| 11. LED's on the Main Control board and the remote wall mountTimer Switch willflash: 0.5 sec On/0.5 sec Off/ | - temperature sensor failure (both motors shuts off) | - replace temperature sensor |

Note :- Lightning, high power surge or high frequency radio signals could cause HRV/ERV goes into safe mode (unit completly shu timer switches blinks either two or four times in a raw every 0.5 seconds). If this happens, turn "off" the main power of the HRV/ERV and restart the unit. If still unit does not come on, please call service technician.

Notes:-

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Climate Zone

Select HRV/ERV for your Climate Zone

HRVs are recommended for colder climates.

ERVs are designed for warm-humid climates with long cooling seasons.



U.S. Department of Energy climate zones map



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